

House rule

Dear holiday guests!

Our chalet / holiday apartment should be a second home for you. You should be able to feel good and rest. We have put a lot of effort into setting it up and hope you find everything you need. The following house rules should be an aid for a harmonious stay. We have also listed some rules that we hope you will understand.

By treating the apartment properly, you will help us in the future to offer you and other guests satisfactory rooms.

Generally

Should you miss anything in the facility or if you need help, please do not hesitate to contact us. All things that are in the chalet / in the holiday apartment or on the balcony or terrace, or belong to it, may and should be used by the guests. Please handle all furnishings and inventory carefully and treat the rental property with care. Please ensure that your fellow travelers also comply with the rental conditions.

Kitchen

Please handle the kitchen equipment and technical devices with care. Since a dirty kitchen does not please anyone, please only put dishes, pots and cutlery in the cupboards when they are clean and dry. Please do not place hot pots and other hot items on the tables or countertop without coasters. Always use a cutting board as a base for cutting. Please leave the interior of the oven clean (use baking paper - lies in the kitchen drawer). Please remember to switch off all electrical appliances every time you leave the chalet. Grilling on the balcony is prohibited - the outside area of the house is available for this Available.

Damage

Nobody deliberately damages things, but it can happen to anyone that something breaks. We would be happy if you inform us of the damage that has occurred and we do not only find it after your departure during the final cleaning.

The tenant is liable for damage to the amount of the replacement costs. Please do not change the settings of the television sets either. Please do not take or steal any objects from the chalet. Any theft will be reported.

Ventilation

To avoid the formation of mold, we ask you to ventilate the rooms sufficiently, at least 1x burst ventilation a day for 5-10 minutes and especially after showering. Please always close all windows when you leave the chalet in order to avoid damage that can be caused by storms.

Due diligence

We ask our guests to treat the rental property with care and to ensure that fellow travelers and relatives also adhere to the rental conditions. The upper entrance door to the chalet should always be closed and when leaving the house via

Key to be locked. Likewise, all windows must be closed when leaving the apartment in order to avoid possible damage from storms or burglary.

Please never lock the main entrance door on the ground floor - this serves as an escape door in an emergency!

The resources of water and electricity must be used sparingly.

Disposal

The waste is separated into residual waste, glass, paper and packaging with the green dot. Corresponding containers are available on the property. Please only use garbage cans and cosmetic bins in the bathroom with garbage bags and dispose of them closed in the residual waste bin. In the kitchen sink, the toilets, that

No rubbish, leftover food, harmful liquids or the like may be thrown or poured into the washbasin and shower! Avoid anything that can lead to clogging of the pipes (no hygiene items in the toilet).

Cleaning

Should you ever have a mishap (extreme dirt, liquids on the floor or work surfaces, etc.), we ask you to rectify this immediately. We ask you to leave the chalet swept clean on departure and to put all used dishes clean and dry in the cupboards. Empty and turn off the fridge and freezer before departure. Close all windows.

Please do not enter the apartment with street shoes, mountain boots, ski boots and rubber boots, these can be taken off in the anteroom by the apartment entrance door and parked there. Bring your own slippers if necessary.

Otherwise, several felt slippers are available for entering the apartment.

Internet / WLAN / wifi

A wireless internet connection (WLAN) is available free of charge in the chalet. Please ask us for the access code.

The use of the Internet with your own WLAN-enabled device (notebook, PDA, smartphone, etc.) via the WLAN connection is free for the tenant. They use

that Internet at your own risk. The landlord excludes any liability in connection with the Internet use of the tenant. For the use of the Internet access via WLAN, the WLAN usage rules must also be taken into account. But please have

Understanding that we (must) protect ourselves against abuse with a signature on our part.

Smoker

Smoking is not allowed in the chalet. Please leave for Smoking the chalet / house. In front of the house there is an ashtray on the windowsill on the ground floor that you can use. Please dispose of the completely cooled cigarette remains in the garbage can.

Pets

Bringing pets is not allowed.

Parking facilities

It can be parked right in front of the house. If a parking space is made available to you, this does not result in a custody contract. The lessor is not liable for loss of or damage to vehicles parked or maneuvered on the property and their contents, except in the case of willful intent or gross negligence.

Domiciliary right

If repairs are necessary immediately, it can be essential that the landlord has to enter the chalet without the knowledge of the guest.

Key

Please never give the keys out of your hand. A loss of the key must be reported immediately and the guest is liable up to the amount of the replacement costs.

Liability

The landlord is not liable for valuables and accidents of the guest (s). Parents are responsible for their children.

Arrival and departure

The chalet is vacant from 4:00 p.m. on the day of arrival (earlier times on request). Please let us know your expected arrival time a few days before arrival.

The apartment must be swept clean by 10:00 a.m. on the day of departure (later time on request). When you leave, the chalet should look the way you found it.

The keys are handed over by individual agreement.

By booking the chalet / holiday apartment, we assume that the house rules are recognized.

Thank you for your attention!

We wish you a pleasant stay, lots of fun, relaxation and recreation!
For questions we are happy to help.

Andreas & Conny Hei
Your Hosts